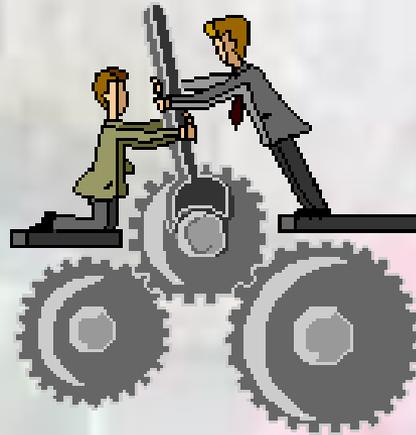


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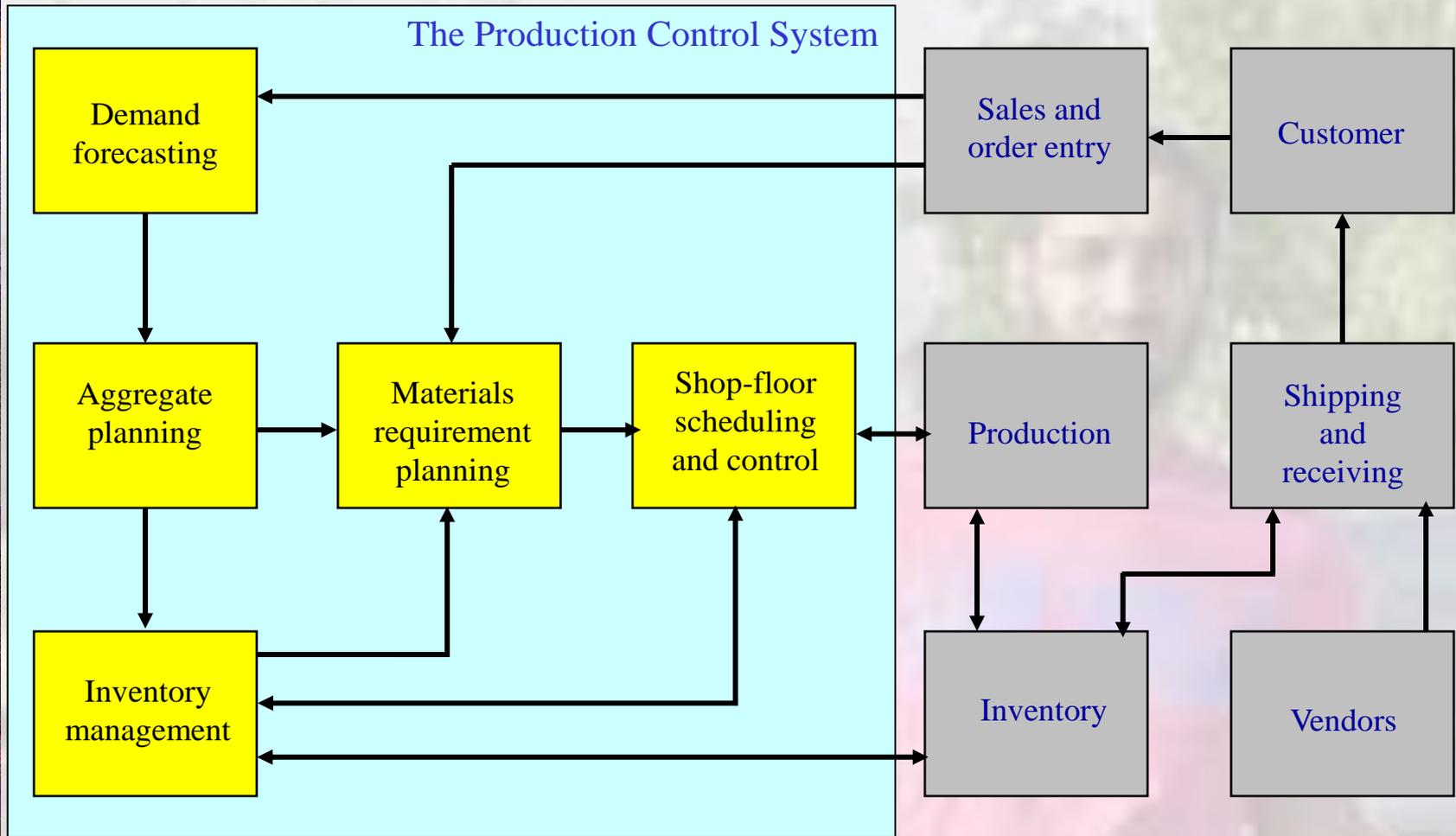
Production and Inventory Control

Introduction



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Production Planning and Control



Production Planning and Control

Main Functions

Forecasting to predict customer demand on various products over a given horizon.

Aggregate Planning to determine overall resources needed.

Materials Requirement Planning to determine all required components and timing.

Inventory Management to decide production or purchase quantities and timing.

Scheduling to determine shop-floor schedule of various components.

Production Planning and Control

Purpose

Effectively utilize limited resources in the production of goods so as to satisfy customer demands and create a profit for investors.

Resources include the production facilities, labor and materials.

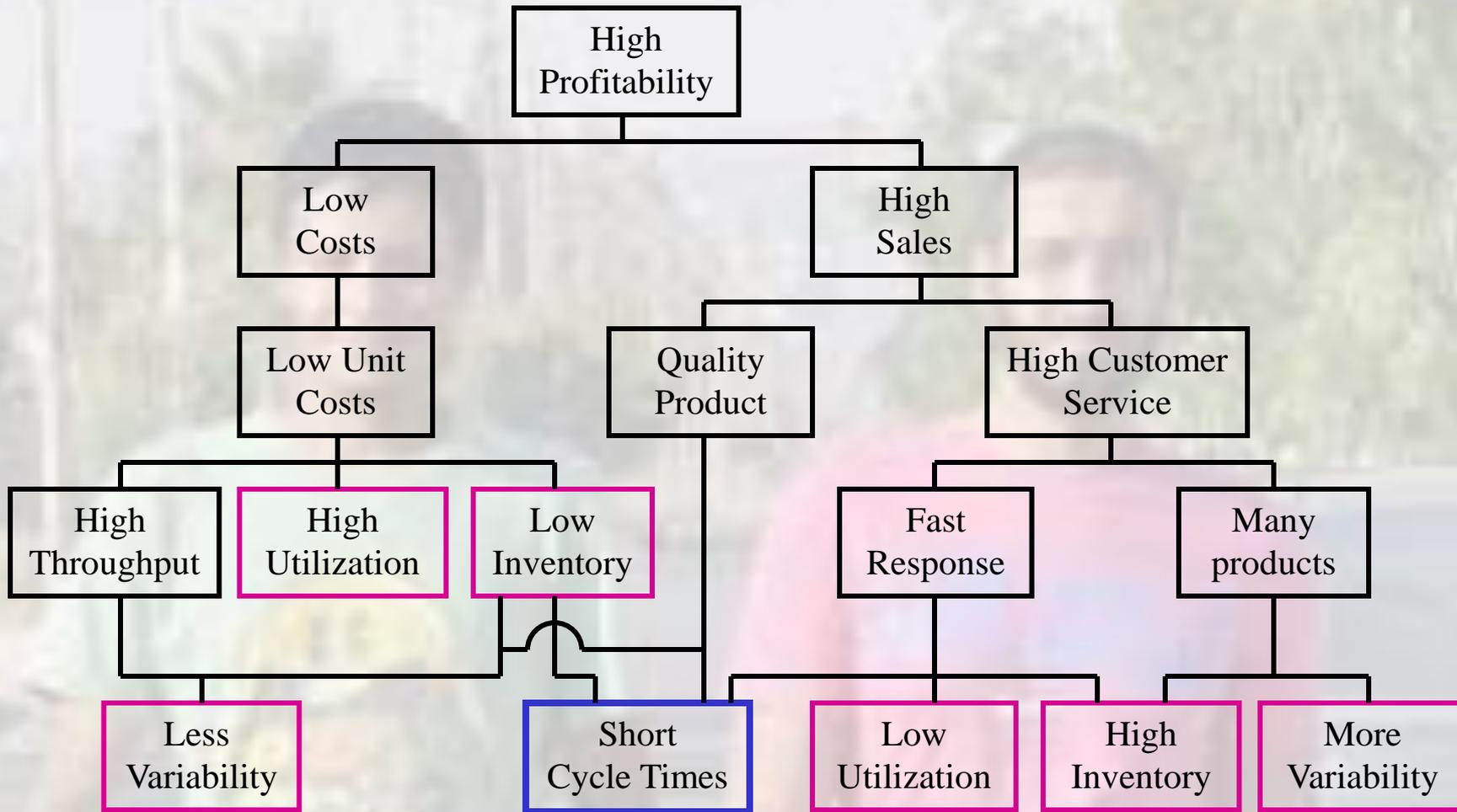
Constraints include the availability of resources, delivery times for the products, and management policies.

Production Planning and Control

Summary

The production control activity is a chain of interrelated events that functions as a system. The decisions are made for different horizons in time and with different degrees of accuracy. Yet they must all occur if the ultimate objective is to be met: that is, to use limited resources effectively to produce goods that satisfy customer demands and create a profit for investors.

Production Objectives



Performance Measures

Throughput

WIP

Cycle time

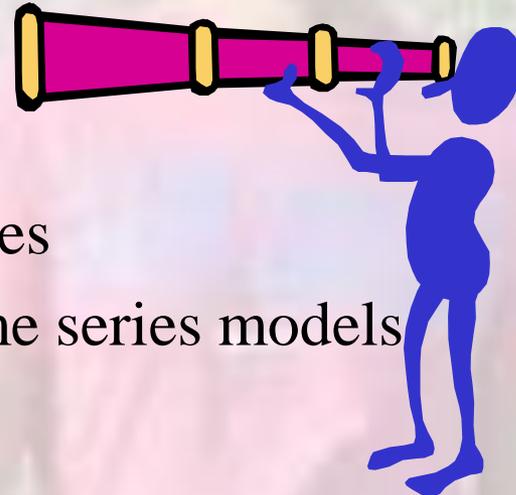
Service quality

Profit



Forecasting

- Objective: **predict demand for planning purposes.**
- Laws of Forecasting:
 1. *Forecasts are always wrong!*
 2. *Forecasts always change!*
 3. *The further into the future, the less reliable the forecast will be!*
- Forecasting Tools:
 - *Qualitative:* Delphi, Analogies
 - *Quantitative:* Causal and time series models



Aggregate Planning

- Objective: **generate a long-term production plan that establishes a rough product mix, anticipates bottlenecks, and is consistent with capacity and workforce plans.**
- Issues:
 - ***Aggregation***: product families and time periods must be set appropriately for the environment.
 - ***Coordination***: AP is the link between the high level functions of forecasting/capacity planning and intermediate level functions of MRP, inventory control, and scheduling.
 - ***Anticipating Execution***: AP is virtually always done deterministically, while production is carried out in a stochastic environment.

Workforce Planning

- **How much and what kind of labor is needed to support production goals?**
- **Issues:**
 - ***Basic Staffing Calculations:*** standard labor hours adjusted for worker availability.
 - ***Working Environment:*** stability, morale, learning.
 - ***Flexibility/Agility:*** ability of workforce to support plant's ability to respond to short and long term shifts.
 - ***Quality:*** procedures are only as good as the people who carry them out.



Capacity Planning

- **How much and what kind of physical equipment is needed to support production goals?**
- Issues:
 - *Basic Capacity Calculations:* stand-alone capacities and congestion effects (e.g., blocking)
 - *Capacity Strategy:* lead or follow demand
 - *Make-or-Buy:* vendoring, long-term identity
 - *Flexibility:* with regard to product, volume, mix
 - *Speed:* scalability, learning curves



Demand Management

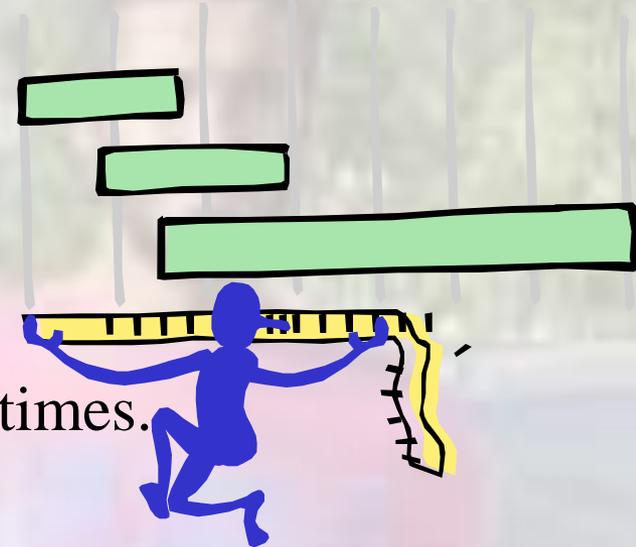
- Objective: **establish an interface between the customer and the plant floor, that supports both competitive customer service and workable production schedules.**
- Issues:
 - *Customer Lead Times*: shorter is more competitive.
 - *Customer Service*: on-time delivery.
 - *Batching*: grouping like product families can reduce lost capacity due to setups.
 - *Interface with Scheduling*: customer due dates are an enormously important control in the overall scheduling process.

Material Requirement Planning

- Objective: **Determine all purchase and production components needed to satisfy the aggregate/disaggregate plan.**
- Issues:
 - ***Bill of Materials***: Determines components, quantities and lead times.
 - ***Inventory Management***: Must be coordinated with inventory.

Sequencing and Scheduling

- Objective: **develop a plan to guide the release of work into the system and coordination with needed resources (e.g., machines, staffing, materials).**
- Methods:
 - *Sequencing*:
 - Gives order of releases but not times.
 - *Scheduling*:
 - Gives detailed release times.



Shop Floor Control

- Objective: **control flow of work through plant and coordinate with other activities (e.g., quality control, preventive maintenance, etc.)**
- Issues:
 - ***Customization***: SFC is often the most highly customized activity in a plant.
 - ***Information Collection***: SFC represents the interface with the actual production processes and is therefore a good place to collect data.
 - ***Simplicity***: departures from simple mechanisms must be carefully justified.